

ADVERSITY, INNOVATION & *Impact*



DAYTON
METRO
LIBRARY

2020 Annual Report



ADVERSITY, INNOVATION & *Impact*

It's nearly impossible to talk about 2020 without using the word **unprecedented**. It was an unprecedented year in so many ways. The COVID-19 pandemic affected virtually every aspect of life.

While there were many challenges, there were also opportunities to **think outside the box, anticipate community needs, and find new ways to provide crucial Library services**. In 2020, we celebrated our achievements, renewed our priorities, and planned for our future.

HIGHLIGHTS OF OUR YEAR INCLUDE:

- Finalizing **Focused for Impact**, our strategic plan for 2020-2025
- Renewing our **commitment to equity**
- Nearing the final stages of the **Libraries for a Smarter Future facilities improvement** project
- Adapting services to accommodate new **health and safety** regulations
- Demonstrating **fiscal responsibility**, ensuring the greatest return on taxpayer investment

Inside:

With this Annual Report, we invite you to take a look at Dayton Metro Library's unprecedented year of **adversity, innovation, and impact**. More than ever, we are grateful for our dedicated, determined staff and leadership, our many brilliant partner organizations, and the resilience of our strong, compassionate, creative community.

LIBRARIES IN THE TIME OF COVID-19

On March 13, Dayton Metro Library closed all locations to comply with statewide health emergency shutdown orders. Our buildings would remain closed to the public for nearly four months. However, during that time, we found **new ways to serve our community - from enhanced online offerings and curbside service, to distributing meals at all branch locations to families in need.** When we reopened on July 7, it was with renewed determination to provide crucial services to our patrons, safely.



Digital INNOVATIONS

Our digital presence was enhanced with a **24/7 Digital Library** promotion. Popular online services were expanded. *Ancestry.com*, for example, was made accessible to users outside the Library, increasing its use by more than 78%.

YOU CAN
Learn
AT HOME!
HOMEWORK HELP GUIDE

To support online learning, an interactive **Homework Help Guide** made it easier for parents, teachers, and students to choose the learning tools they needed.



LIBRARIES IN THE TIME OF COVID-19

INNOVATIVE *Services*

Even while our buildings were closed, DML began **Curbside Service**, enabling patrons to borrow physical books, movies, and music without leaving their cars. The IT Department rebuilt the DML app with a new **Curbside Pickup feature**, making it even more convenient.



*"Thank you so much for **keeping teachers in your hearts** during these times! We all really appreciate you!"*

- NORTHMONT HIGH SCHOOL TEACHER



Also:

Partnering with other organizations, all DML Branches became pickup sites for free meals. More than **232,600 meals were distributed** at our Libraries from March through December; volunteers gave over 2000 hours of service to the program.

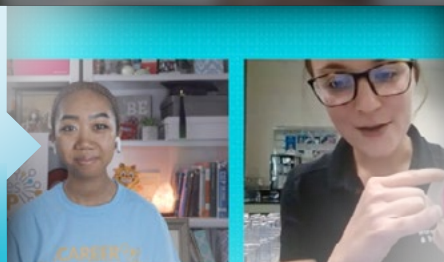
LIBRARIES IN THE TIME OF COVID-19



Virtual PROGRAMS

When **in-person gatherings** were not possible, DML shifted to offer **quality online programs**.

The annual **Summer Challenge** went online, and the immersive **Career Adventures Camp** pivoted to an online version as well.



The after-school **DML Arts Club** gave middle and high school students the opportunity to learn from professional teaching artists.



A virtual **Reading & Adventures Camp** for young viewers was created in partnership with **ThinkTV/PBS Kids**.



And **Mister C** led dozens of silly-smart STEM experiments kids could do at home.



FOCUSED FOR *Impact:*

STRATEGIC PLAN 2020-2025

DML completed an in-depth, five-year strategic planning process. A key element of the process was gathering input from community leaders, organizational partners, staff, and patrons. We asked, “What priorities are most important for Library service in our community?” With the unveiling of **Focused for Impact: Strategic Plan 2020-2025**, we committed to these five aspirations:

- KNOW:** Enhance the community’s quality of life
- LEARN:** Expand youth horizons for learning
- SHARE:** Multiply potential through relationships, engagement, and communication
- TRUST:** Strengthen human, physical, and financial assets
- BRIDGE:** Build equity in the community

FOCUSED FOR IMPACT will serve as a roadmap to guide the Library through the next five years as we continue to **inform, inspire, and empower** our community.



Library resources and services the community values most are firmly established within this plan:

- Engaging **youth programs** and **school partnerships**
- **Workforce development support**
- **Outreach for older Americans**
- A dedicated focus on **increasing equity**
- Greater investment in **partnerships** that elevate the whole community



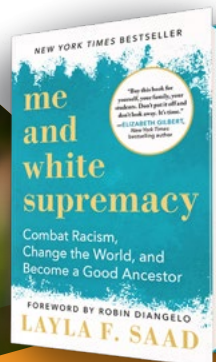
A COMMITMENT TO

Diversity & Equity

2020 brought renewed demands for racial justice and equity to communities across the nation. In June, Executive Director Tim Kambitsch issued a statement, saying in part, *"In order to better understand the historical struggles for black and brown Americans, and to gain a greater knowledge about systemic racism, **the Library is here to help**. Essential to our mission is to **share resources** and **provide a platform** for increased knowledge, allowing you to **explore and learn** in your own ways."*

DML launched a special edition of **The Big Read**, focused on the book ***Me and White Supremacy*** by Layla F. Saad. On July 8, DML hosted a live-streamed panel discussion, moderated by Amelia Robinson, Community Impact Editor of the

Dayton Daily News, with panelists Deborah H. Feldman, President and CEO of Dayton Children's Hospital; Shannon Isom, President & CEO of YWCA Dayton; Kevin M. Kelly, Executive Director,



Dayton International Peace Museum; and Brian O. Martin, AICP, Executive Director, Miami Valley Regional Planning Commission. Small groups across the community engaged in deep discussion about the book, including one composed of DML staff.

MORE WORK IN 2020:

- DML conducted a systemwide **Equity Audit** to identify areas of strength, as well as areas where more effort is needed.
- Recognizing the important role DML can play toward achieving equity, our **Focused for Impact** strategic plan pledges time, energy, and resources in our most challenged communities.
- DML participated in the second year of Learn to Earn Dayton's **Equity Fellows Program**.
- DML celebrated **30 Years of the Americans with Disabilities Act** with a renewed commitment to inclusion and support for people with disabilities, including facilities that exceed ADA compliance levels, adaptive technology, and trained staff.



*"The Library may well offer the **best opportunity for bridging** some of the social and political divisions in our country."*

- TIM KAMBITSCH, EXECUTIVE DIRECTOR

Libraries for a Smarter Future

Facility Improvements

DML made major strides toward the final stages of the **Libraries for a Smarter Future** systemwide facilities improvement project.



Though there was no Grand Opening celebration, the **new Trotwood Branch Library opened** in July. The 12,000-square foot building, designed by Ruetschle Architects, pays tribute to the Trotwood community in a number of ways.



FEATURES INCLUDE:

- An outdoor **Nature Play Area** using local trees downed by the 2019 Memorial Day tornadoes
- Vintage **Trotwood Trailer-style** tutoring spaces
- A **tile art installation** using clay from the Library's construction site
- **Four unique art installations** created by Dayton-area artists in the *Relmaging Works* project



Libraries for a Smarter Future

Facility Improvements



Ground was broken in October for the **new West Branch Library**, at the historic site near the original Wright Airplane Factory. The 24,000-square foot, \$11.5 million building, designed by LWC, Inc., will consolidate the small, aging Madden Hills and Westwood Branches. Five artist proposals were commissioned for the West Branch *ReImagining Works* project.

OTHER FACILITIES:

In March, DML signed a purchase agreement for a six-acre parcel of land in Englewood for the **new Northmont Branch Library**. The new branch will be 60% bigger than the old location and will have room for amenities that couldn't fit into the old branch, such as study and meeting rooms, a teen hangout area, and an adult quiet reading room equipped with a fireplace.

The **new Burkhardt Branch Library** is located at the corner of Burkhardt and Shedborne. It entered the design phase and will be more than twice the size of the current facility and will have many more amenities.



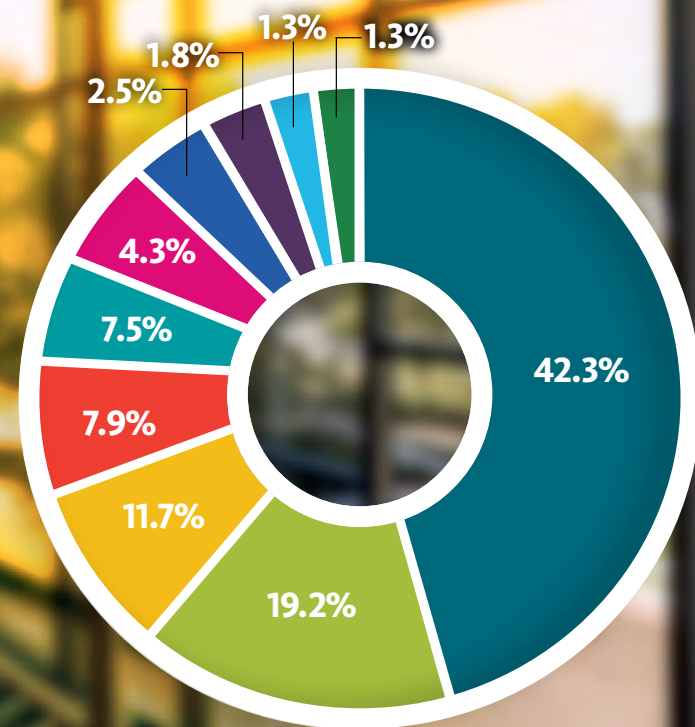
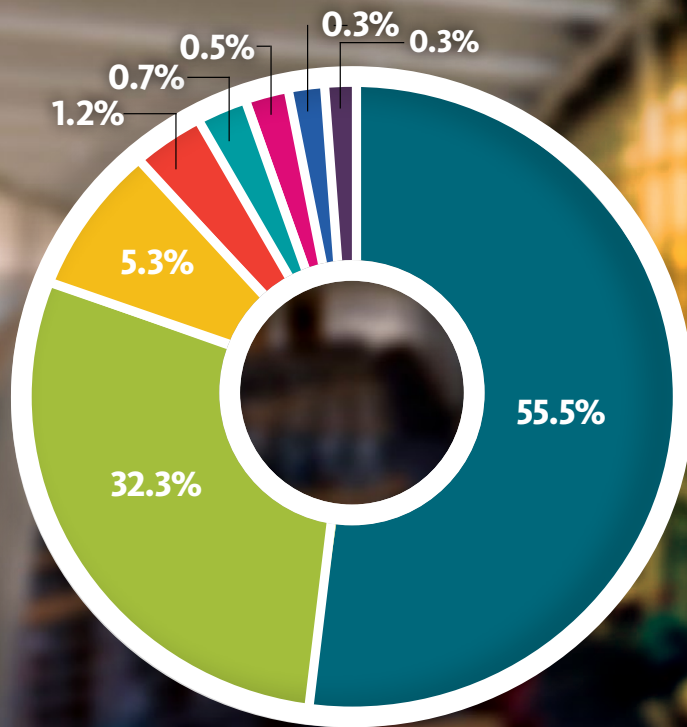
Architect Rendering



Architect Rendering

In December, a site was announced for the final construction project: a **new Huber Heights Branch Library** on Brandt Pike.

FINANCIAL *Responsibility*



REVENUES:

	PUBLIC LIBRARY FUND	\$16,559,967
	PROPERTY TAXES	\$10,828,992
	INTERGOV. RECEIPTS	\$1,578,559
	MISCELLANEOUS	\$361,737
	CONTRIBUTIONS	\$207,608
	PATRON FINES & FEES	\$134,679
	EARNINGS ON INVESTMENTS	\$76,063
	SERVICES - OTHER ENTITIES	\$95,381
	TOTAL REVENUES	\$29,842,986

EXPENSES:

	SALARIES	\$12,637,401
	BENEFITS	\$5,722,681
	LIBRARY MATERIALS	\$3,492,476
	REPAIRS & MAINTENANCE	\$2,368,723
	ADDITION TO RESERVES	\$2,249,359
	OTHER	\$1,297,407
	PROFESSIONAL FEES	\$748,294
	UTILITIES	\$550,798
	FIXED ASSETS	\$392,562
	SUPPLIES	\$383,285
	TOTAL EXPENSES	\$29,842,986

FISCAL RESPONSIBILITY IN *challenging times*

The pandemic took an economic toll on **individuals, businesses, nonprofits, and communities.**

DML was awarded **CARES Act funding** to support COVID-related expenditures, such as the purchase of masks and cleaning equipment, adaptations to allow for safe distancing, and the installation of needlepoint bipolar ionization technology (NPBI) in the HVAC systems at all DML facilities. Additional CARES Act funds helped create online educational opportunities for youth, such as the DML Arts Club.




"NPBI technology will **benefit Library patrons and staff** long after COVID is a thing of the past. It is also transferable, so it will be removed from our vintage branches (Burkhardt, Madden Hills, Westwood, Northmont, and Huber Heights) and **installed in the new buildings** when they are constructed."


- DOUGLAS KEECH, FACILITIES MANAGER

BY THE NUMBERS STATISTICS

Digital CIRCULATION

1,168,056 
TOTAL (UP 12% FROM 2019)

UP 88%

KANOPY
movies
25,151

UP 37%

RBDIGITAL
digital magazines
67,200

UP 18%

HOOPLA
streaming video,
eBooks, audiobooks
103,008

UP 9%

OVERDRIVE
eBooks &
audiobooks
970,677

While many of our circulation and attendance numbers skewed downward due to the lengthy shutdown and COVID restrictions in 2020, our **digital collections** and **online services** enjoyed a banner year!



DATABASE USE:

1,794,429 TOTAL SEARCHES/RECORDS
DOWNLOADED/PAGE VIEWS
(UP 13% FROM 2019)

MOST POPULAR DATABASES:


**America's
Newspapers**

UP **341%**
IN SEARCHES

 **ancestry.com**
library edition

UP **79%**
IN SEARCHES


**Consumer
Reports**

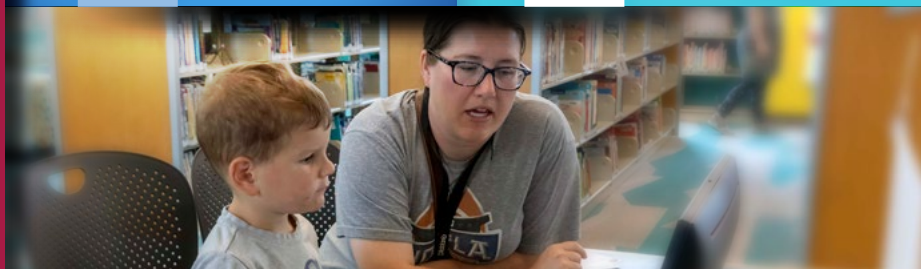
UP **66%** IN
PAGE VIEWS

 **lynda.com**
A LINKEDIN COMPANY

UP **42%**
IN VIDEOS
VIEWED


A to Z
databases

UP **31%** IN
DOWNLOADS



NEXT CHAPTER IN A STORIED *Career*

In September, Executive Director Tim Kambitsch announced his intention to retire in February, 2021. Over two decades, Kambitsch guided DML through monumental change and growth, economic downturns, and the pandemic. He embraced technology for both Library staff and patrons. He laid the groundwork for the ***Libraries for a Smarter Future*** project and delivered on promises to Montgomery County voters – overseeing the opening of 14 exceptional Library facilities and leading the project into its final stages – while always prioritizing fiscal responsibility.

In October, Leadership Dayton named Tim Kambitsch “Leader of the Year,” recognizing his role in fostering partnerships, responding to community needs, addressing important causes, and creating community pride.



"It has been an incredible honor to serve residents of Montgomery County as the Executive Director of the Dayton Metro Library. This institution has given me a lifetime of opportunities. The responsibility of leading a talented and dedicated team for 20 years has been so rewarding, and the support we have received from the community has allowed us to accomplish so many amazing things together."

- TIM KAMBITSCH, EXECUTIVE DIRECTOR



GENEROUS SUPPORT

FROM OUR *Community*

THE DAYTON METRO LIBRARY FOUNDATION'S

mission is to enhance and expand the excellence of the Library. The Foundation launched a virtual **Imagine Your Story Reading & Adventure Camp** for young children, a collaboration with ThinkTV/ PBS Kids to supplement the Summer Challenge. Similar flexibility and commitment to service was on display with the switch to an online version of **Career Adventures Camp**, which maintained the high-level learning experience campers expect. To learn more about the Foundation, visit DaytonMetroLibrary.org/Foundation.

It was a year like no other for the **Dayton Metro Library**. The **Friends of the Dayton Metro Library** and the **DML Foundation** stepped up to meet new challenges and support emerging community needs. Because of your donations – so much was possible.



DAYTON METRO LIBRARY
Friends

THE FRIENDS OF THE DAYTON METRO LIBRARY

believe that libraries are integral to a healthy community. The Friends support the Library through passionate volunteerism and through their Book Sales, which generate funds to support special projects, including the Summer Challenge, the Poetry Contest, and Teen creating competitions. To learn more about the Friends, or to become a member, visit DaytonMetroLibrary.org/Friends.



DAYTON METRO LIBRARY
Foundation

NEW *Legacy Circle*

The DML Foundation launched **THE LEGACY CIRCLE** in 2020, formalizing a tradition of loyal library lovers who incorporate the Foundation into their estate planning. In 2020, the Library benefitted from previously established legacy gifts including The Charles E. Hoffman Fund, the James and Geraldine Summers Fund, John E. and Jean M. Coleman, J. Edward and Jennie B. Hoffman, Jean Barger Rice, and Martha Jane Apple. Thank you to each of these generous donors for leveraging financial planning tools to provide ongoing future support. There are also many generous donors who have shared their future intentions with the Foundation, helping us plan for future excellence.





Thank you
TO OUR DEDICATED

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** We are forever be grateful for Glenn's devotion and leadership; he and his spirit are missed.*