



DAYTON METRO LIBRARY *Strong* 2019 Annual Report



DAYTON
METRO
LIBRARY

A *Message*

FROM THE EXECUTIVE DIRECTOR

While many will remember 2019 for the challenges and tragedies our region experienced, I choose to focus on the strength and resilience demonstrated by countless individuals, neighborhoods, organizations, and businesses. There's no denying the challenges - most significantly the devastating Memorial Day tornadoes and the incomprehensible loss of life in the Oregon District shooting. But there is also no denying the way people responded: coming together to lend a hand, support each other, and care for our community.

Dayton Metro Library continued to provide services that were needed more than ever: access to computers and WiFi; referrals to organizations for physical, financial and emotional assistance; and a welcoming place for information, inspiration, and support.

While this Annual Report cannot convey the emotional threads woven throughout the year, it does record many of the ways the Library reinforced our **strong community**, impacting the lives of our citizens in countless positive ways.

I'm grateful to our dedicated DML staff and leadership, and I've never been more proud of the Dayton and Montgomery County region and the people who live and work here.



Timothy G. Kambitsch,
Executive Director

*"It seems like it's designed for all strata of society – so that **everyone who has an interest can come and find what they want.** I think it's progressive, and it shows, along with the arts, that our community is interested in the future."*

- MAIN LIBRARY PATRON

2,345,724 VISITORS
CAME THROUGH OUR DOORS **IN 2019**

Strong COLLECTIONS

Our physical Collection was **1,000,349 items** strong:

- **416,165** Adult books
- **40,543** Teen books
- **371,766** Juvenile books
- **171,875** Other media (CDs, DVDs, etc.)



4,560,545
PHYSICAL MATERIALS
BORROWED IN 2019:

- **2,808,975** Adult materials
- **1,611,423** Juvenile materials
- **140,147** Teen materials



23,056 NEW LIBRARY CARDS
WERE ISSUED IN 2019 FOR A TOTAL OF
397,061 DML CARDHOLDERS



1,043,719
DIGITAL
CHECKOUTS
were logged



13,368



892,167



87,259



48,906

Strong COLLECTIONS



CHECK OUT THE

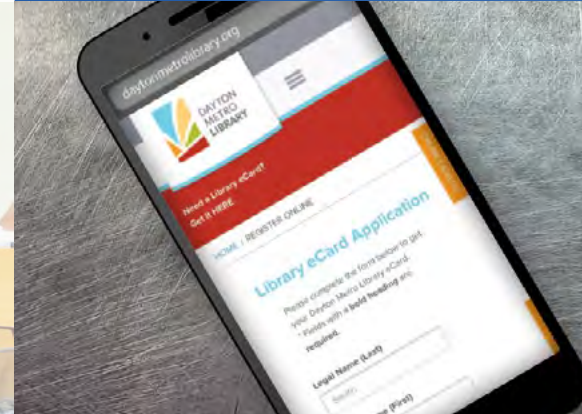
DAI
DAYTON ART
INSTITUTE

DAYTON ART INSTITUTE FAMILY PASSES were added to the DML collection this year, enabling families to explore the wonders of the DAI for free. Passes could be borrowed just like books, and pass holders could return to the museum as often as they liked during the three-week loan period. This was just the latest collaboration between DML and the DAI - a partnership which also oversees the **ReImagining Works** project, ensuring that original, permanent art installations are featured elements of each new or newly-remodeled DML location.

DAI passes were borrowed **248 times** from July through December

"You are always so polite, friendly and kind. Exactly what our community and world needs."

- TROTWOOD BRANCH PATRON



Also:

- The **DML app was redesigned** for a more responsive mobile experience. The new app allowed users to search for items in the Library's collection, reserve materials, see what they have checked out, find Branch locations and hours, and access a digital version of their Library card.
- For digital news consumers, DML began offering free 72-hour accounts to access **NYTimes.com and the NYTimes apps**. Also, DML offered **full-color, full-page Dayton Daily News**, available for viewing the same day as the print edition.
- DML joined with the American Library Association and hundreds of other libraries across the nation to voice our concern with publishers who wanted to limit library patrons' access to eBooks.

- Adults and children with developmental disabilities enjoyed an **expanded collection of high-interest/low-vocabulary books**, both fiction and nonfiction, thanks to a \$7000 grant from the Disability Foundation, a fund of The Dayton Foundation.



Strong

PROGRAMS & SERVICES

There were **1,582,801** uses of our **most popular online tools:**



319,710
RECORD
DOWNLOADS

lynda.com®

64,908
VIDEOS
VIEWED



55,603
SEARCHES



55,540
RECORD
DOWNLOADS



22,485
PAGE VIEWS



20,836
SEARCHES

THE BOOKMOBILE made **293 stops** in 2019, visiting **875 classrooms** to provide storytimes and books for check out.

289 LOBBY STOPS brought the Library to senior living facilities.

HOMEBOUND DELIVERY brought materials to **7,904 individuals** in 2019.

212 ACTIVE VOLUNTEERS contributed approximately **6300 hours** in 2019.

539,127 SESSIONS were logged on public computers system-wide.

DML HOSTED **7,108 PROGRAMS** BRINGING **73,177 ATTENDEES OF ALL AGES** TO THE LIBRARY IN 2019

- 1,936 Adult programs
- 1,150 Teen programs
- 3,605 Children's programs

THE ASK ME LINE ANSWERED A TOTAL OF **89,766 REFERENCE CALLS**

STRONG A PARTNER IN *Education*



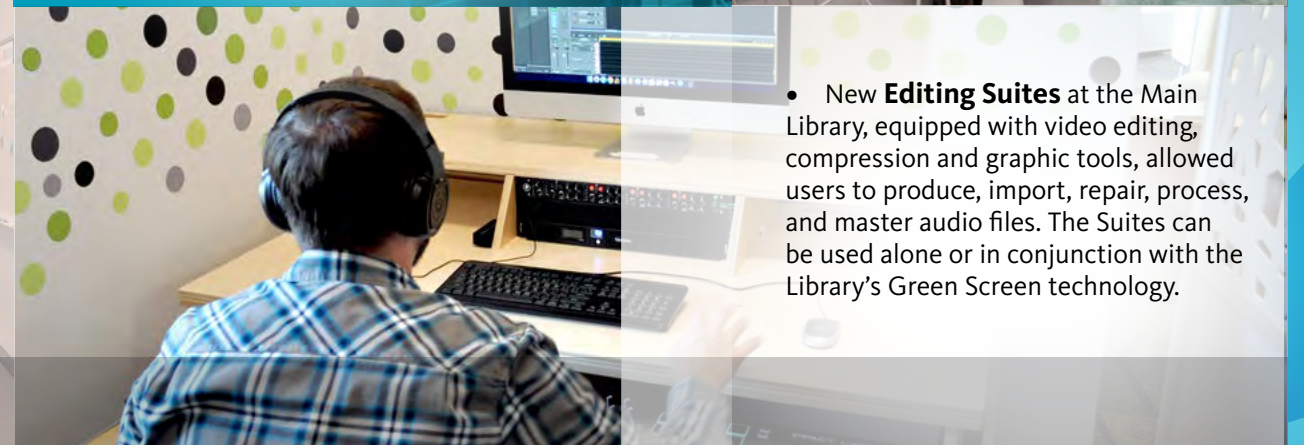
TRACE ★ YOUR ★ ROOTS

AN EXTENSION OF
DML'S SERVICES FOR
NEW AMERICANS

DML created an original exhibit called **TRACE YOUR ROOTS**. Visitors were invited to celebrate Dayton's rich cultural diversity while connecting with their own immigration story through self-guided, interactive stations. The exhibit provided opportunities to virtually follow a refugee's difficult journey, experiment with **language translation**, test U.S. civics knowledge, and compose music using digital "instruments" from around the world. Resources for genealogy research, a collection of local recipes, and a **guide to ethnic dining** in the Dayton area were also featured in the exhibit, made possible by a grant from The Dayton Foundation, support from the DML Foundation, the Dayton Foundation, and Jeff and Ellen Ireland.

Also:

- A traveling exhibit invited children (and adults) to peer into a **Storybook Dollhouse** full of clues to beloved children's books, fairy tales and nursery rhymes. Play stations, funded by the DML Foundation, turned elements of the dollhouse into life-sized, hands-on fun.



- New **Editing Suites** at the Main Library, equipped with video editing, compression and graphic tools, allowed users to produce, import, repair, process, and master audio files. The Suites can be used alone or in conjunction with the Library's Green Screen technology.

1920 — ★ — 2020
FORWARD
towards
EQUALITY
— FOR ALL —
19TH AMENDMENT

- An original exhibit, **19th Amendment: Towards Equality for All**, commemorated the 100th anniversary of Ohio's ratification of women's right to vote with vintage photos, speeches, and other items from the Library's extraordinary Women's Suffrage Collection, one of the **largest of its kind in the nation**.





A *Strong* PARTNER IN EDUCATION



The **2019 SUMMER CHALLENGE** was “out of this world” with a **Universe of Stories** theme. Grand prizes gave families fun experiences at the National Museum of the U.S. Air Force, Carillon Historical Park, and even flights on the Wright “B” Flyer. Midway through the Summer Challenge, **Party in the Park** brought hundreds of families to Cooper Park and the Main Library for games, theatrical performances and entertainment. A final celebration of reading and learning took place at the Boonshoft Museum of Discovery.

**Summer
Challenge
NUMBERS:**

12,949 CHILDREN
(BABIES THROUGH TEENS) PARTICIPATED
IN THE **2019 SUMMER CHALLENGE.**

- 81% reached the key 15 hour level
- 24% reached the 60 hour level

"The Summer Challenge is all about **reading @ discovery**, learning through experiences, setting goals and making progress. Together, we can **challenge kids to challenge themselves** during the summer."

- MANDIE BURNS, YOUTH SERVICES DIRECTOR



Summer Challenge 2019 was sponsored by:
Air Force Museum Foundation, Carillon Historical Park,
Friends of the Dayton Metro Library, Junior League of Dayton,
Virginia W. Kettering Foundation, National Aviation Heritage Area,
National Museum of the United States Air Force, State Library of Ohio with federal funds from
the Institute of Museum and Library Services, Vectren Foundation, and Wright B Flyer Inc.



Youth Services staff visited
1,867 classrooms in 2019
for storytimes, book talks, and
programs about the Library.

2,591 First Graders
received Library cards through
DML's First Club.

A *Strong* PARTNER IN EDUCATION

**3,250 Love Them
Out Loud Kits**
were distributed. These gift boxes
support new parents with early
literacy learning tools for babies,
toddlers and preschoolers.

156 Text Tips were sent
to hundreds of parents and
caregivers, offering simple
ways to incorporate learning
into everyday routines with
young children.

Felix & Fiona

MUSICAL ADVENTURE

In 2019, DML launched an ambitious, multi-faceted collaboration to support the region's Third Grade Reading Guarantee. The heart of the project was *Felix @ Fiona: The Big Stink and Other Adventures*, an original chapter book which follows best friends Felix and Fiona as they navigate the challenges and triumphs of third grade. Designed to delight children while meeting educational standards of the third grade curriculum, the book was only one part of this project. A lively musical production brought the final chapter of the book to life for young audiences, and an audio version of the book was produced, so kids could listen and read along with the print book in hand.

The project was funded by **DML Foundation, State Library of Ohio with support from the Institute of Museum and Library Services, Frank M. Tait Foundation, and the Ohio Arts Council.**



Approximately
1,100 third graders
enjoyed the production
at **15 Dayton Public
Schools**, and they all received
their own copy of *Felix @ Fiona,
The Big Stink @ Other Adventures*.

*Studies show that **third grade reading proficiency is the single greatest indicator in determining high school graduation success.** Research also shows that students comprehend content at two grade levels higher when they experience it in audio format rather than print alone. Retention increases further when content is added to music.*

A *Strong* PARTNER IN EDUCATION



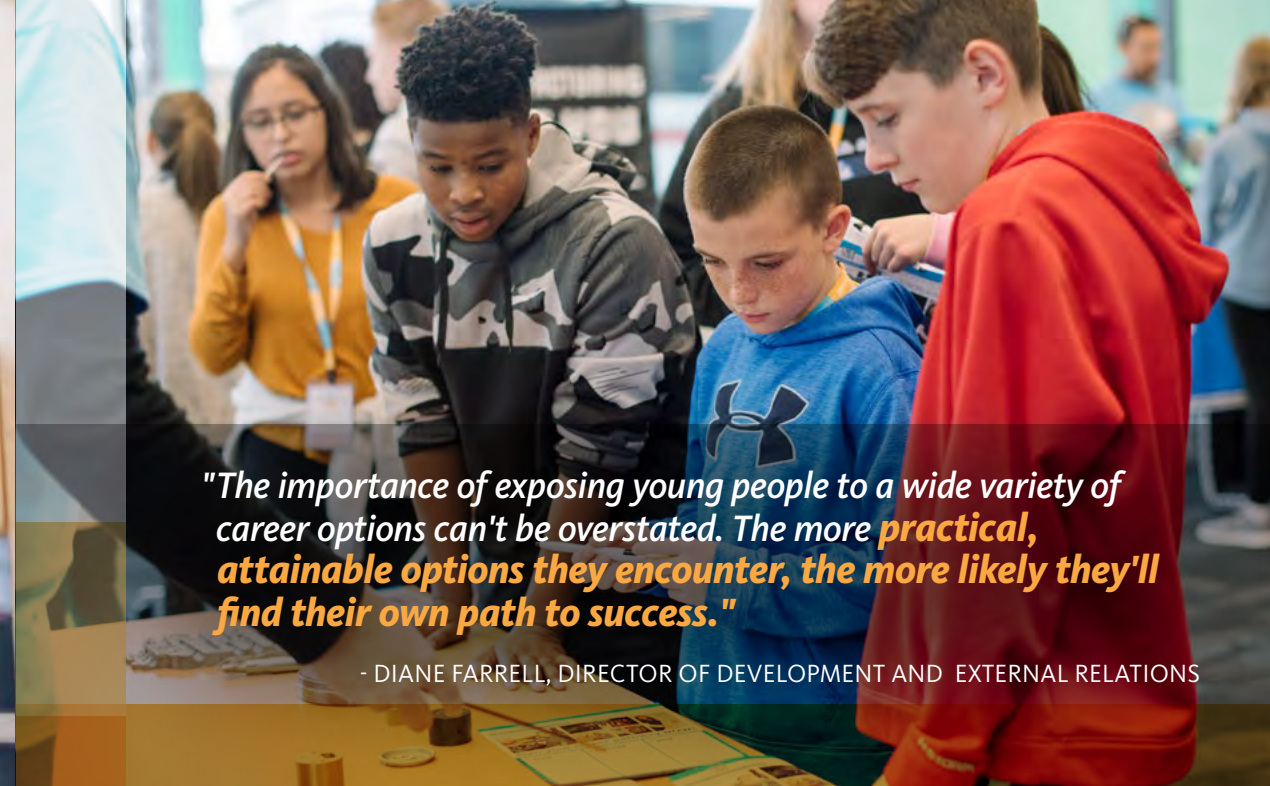
*"The importance of exposing young people to a wide variety of career options can't be overstated. The more **practical, attainable options they encounter, the more likely they'll find their own path to success.**"*

- DIANE FARRELL, DIRECTOR OF DEVELOPMENT AND EXTERNAL RELATIONS

Career Adventures Camp received a special **Audience Choice Honorable Mention** at the 2019 Urban Libraries Council Innovations Celebration, recognizing out-of-the box thinking that furthers education, addresses race and social equity, builds digital inclusion and digital literacy, and enhances civic engagement.

CAREER Adventures

DML's summer **CAREER ADVENTURES CAMP** was expanded to include a fall **CAREER ADVENTURES DAY**, giving more than 900 middle school students hands-on experiences with some of the most interesting, in-demand careers in our region. Both programs support schools with the state-mandated requirement to provide meaningful career awareness activities. Career Adventures received financial support from Fifth Third Foundation, State Library of Ohio, Dayton Area Chamber of Commerce, and Levin Porter Architects.





A *Strong* PARTNER IN EDUCATION

MORE THAN **250 STUDENTS** PARTICIPATED IN
HOMEWORK HELP SESSIONS IN 2019




ROCK YOUR HOMEWORK!

DML's **ROCK YOUR HOMEWORK** program provided one-on-one guidance for K-12 students. AmeriCorps service members and Library volunteers met with students at Northwest, Madden Hills, Burkhardt, Huber Heights, and Trotwood Branches to review assignments, introduce Library study tools, and practice skill building.

SUCCESS **STORIES:**

- A third grader who had previously failed his Third Grade Reading Assessment was able to pass after getting one-on-one help at Rock Your Homework.
- A fifth grader turned his grades from all Fs into two As, one B and one C.
- A high school student whose graduation had been in jeopardy earned her diploma with her classmates after participating in the RYH program.



*"You are so much a part
of **raising my kids.**"*

- NORTHMONT BRANCH
PATRON

LEARNING *Strong* JOB SKILLS



DML's second annual **CAREER & LEARNING EXPO**, supported by CareSource, brought together informative presenters, professional career coaches, and a vast array of exhibitors, all focused on helping adults explore career options, enhance their job skills, or position themselves for professional advancement.

CAREER & Learning EXPO

Job Training
Education
1-on-1 Counseling



JOB SEARCH KITS, available free at all DML locations, ensured that individual job seekers would get assistance when and where they needed it. Each Job Search Kit offered useful tools, templates, and tips for conducting an efficient, effective job search.

*"No two job seekers are alike, and my job is to **equip each user with the best tools for them to succeed.** The new Job Search Kit ensures that **job seekers are provided the information and resources they need**, regardless of which Library they visit or when they stop by."*

- JASON LONG, INFORMATION SERVICES ASSISTANT, MIAMI TOWNSHIP BRANCH

STRONG Community PARTNERSHIPS

COMING TOGETHER FOR A CAUSE

Local, regional and state officials came together in a video campaign to enthusiastically encourage participation in DML's **2019 Summer Challenge**. Twenty-two elected officials recorded individual statements, then came together for one coordinated shout out: "Summer Reading helps our students succeed!"

Ohio Governor Mike DeWine (not pictured), State Senators Stephen Huffman and Peggy Lehner; State Representatives Jim Butler (not pictured), Phil Plummer, J. Todd Smith and Fred Strahorn; Ohio State Board of Education Representative Charlotte McGuire; Montgomery County Commissioners Judy Dodge, Debbie Lieberman and Carolyn Rice; Dayton Mayor Nan Whaley; Dayton City Commissioners Darryl Fairchild, Matt Joseph, Jeffrey Mims and Chris Shaw; Kettering Mayor Don Patterson; Riverside Mayor Bill Flaute; Trotwood Mayor Mary McDonald; Union Mayor Michael O'Callaghan; Moraine Deputy Mayor Teri Murphy; and Butler Township Trustee Michael Lang.

Also:

- To address the needs of our community after the Memorial Day tornadoes, DML partnered with the **Red Cross** to set up emergency aid assessment at Branches in or near the affected areas. Outreach Services provided Take-and-Read books for children in emergency shelters, and Library WiFi was extended to 24/7 to enable internet access outside our buildings.

- Dayton Power & Light** hosted popular light bulb exchanges at the Main Library and the Kettering-Moraine, Brookville, Miami Township and Huber Heights Branches. Hundreds of Individuals took advantage of the opportunity to exchange their inefficient incandescent bulbs for new LED bulbs.

- Montgomery County Clerk of Courts** set up free Help Centers at eight DML locations, offering assistance with issues such as debt reduction, bankruptcy, housing, divorce, protection orders, sealing/expunging records, and more.



- Branch Libraries were convenient, friendly host sites for police officers from Dayton, Vandalia and Englewood to chat with neighbors, answer questions, and hear concerns in the **Coffee With a Cop** program.



Strong LIBRARY FACILITIES

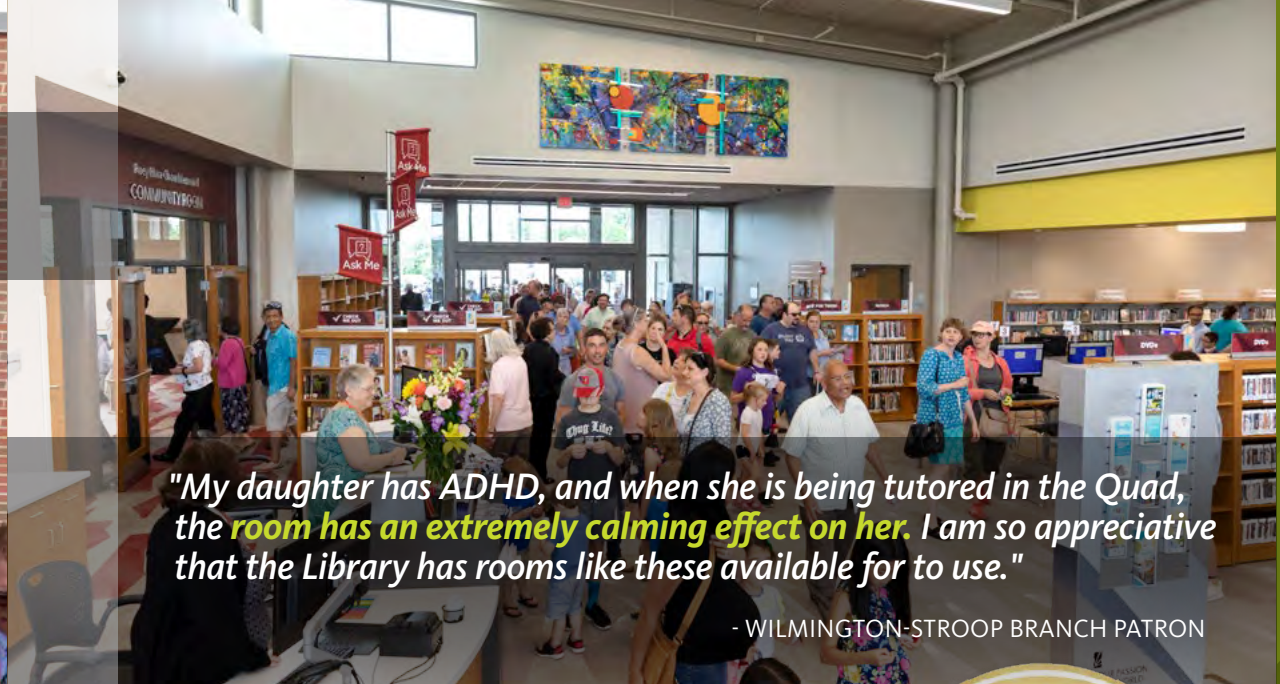


TWO GRAND OPENINGS

THE NEW WILMINGTON-STROOP BRANCH

DML's *Libraries for a Smarter Future* facilities improvement project continued in 2019, highlighted by two Grand Openings: Wilmington-Stroop on June 1, and the new Southeast Branch on August 10.

This new Branch is 50% larger than the previous building. It features a reflections-themed Children's Area and original art installations by Suzanne Ley and Susan Cannon, Brent Beck, Paula Kraus, and Dan Cleary. In a nod to its history, beams from the old building were incorporated into the ceiling of the new Quiet Reading Room.



"My daughter has ADHD, and when she is being tutored in the Quad, the **room has an extremely calming effect on her**. I am so appreciative that the Library has rooms like these available for to use."

- WILMINGTON-STROOP BRANCH PATRON

Both the Wilmington-Stroop and Southeast Branch Libraries were awarded **LEED Gold Certification** for site sustainability, water and energy efficiency, materials and resources sustainability, and indoor environmental quality. They joined DML's other new construction facilities, all of which have earned LEED certification.





Strong LIBRARY FACILITIES

CHECK OUT THE NEW SOUTHEAST BRANCH

This an entirely new Branch, consolidating the former East and Belmont Branches. It features a sycamore tree-themed Children's Area, an Opportunity Space, and art installations by Gail Christofferson, Andrea Myers, Kate Huser Santucci, Annie Lee Zimerlee, and Chris Welker.



"Thank you! This Library is amazing!" - SOUTHEAST BRANCH PATRON



Architect Rendering

Also: A NEW BURKHARDT BRANCH

A site was selected for a replacement to this aging Branch, right next door to the current building. The new \$8.7 million Branch will remain an anchor on Burkhardt Avenue in the east Dayton and Riverside communities, in a state-of-the-art facility more than double the size of the current building.

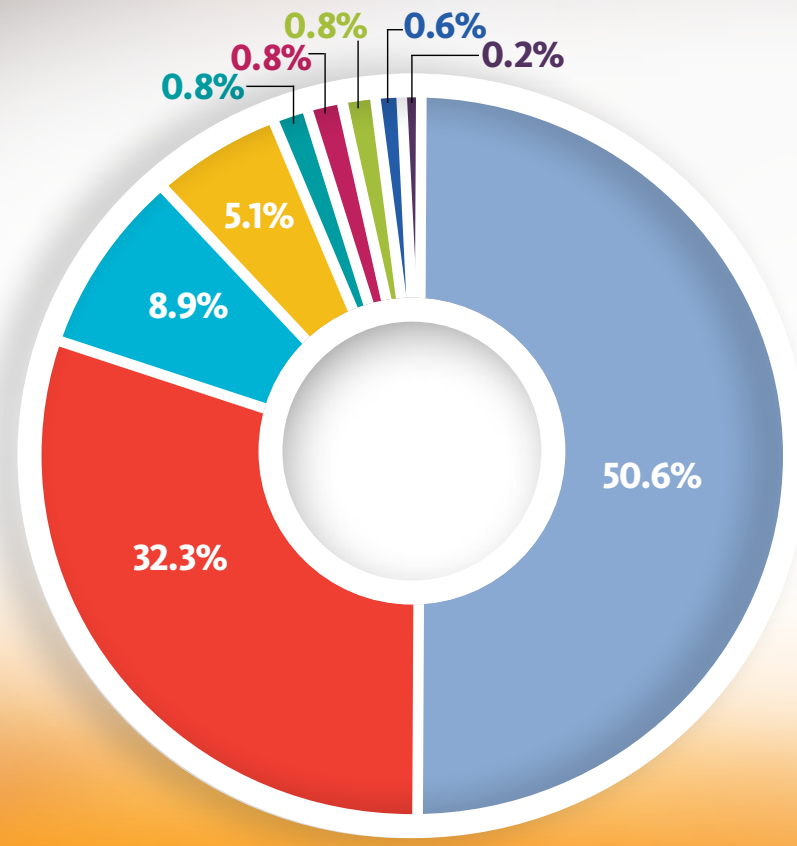
"I know there's always someone at the Library who can help me." - BURKHARDT BRANCH PATRON

Strong FISCAL RESPONSIBILITY

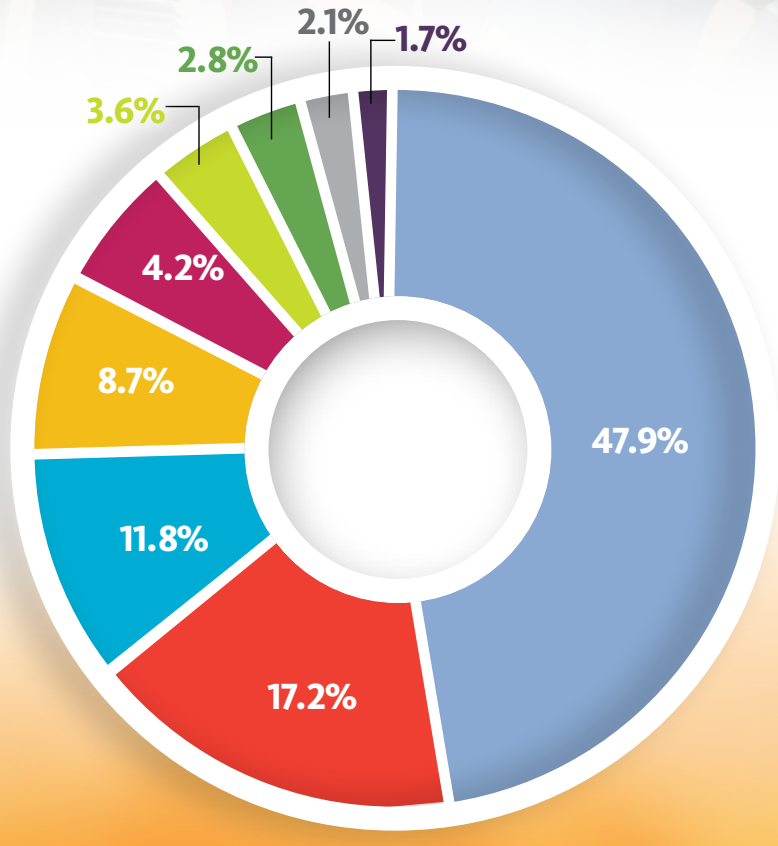
DML **REFINANCED \$88,765,000** of remaining bond debt, **saving taxpayers approximately \$12,360,000** over the next 18 years. This savings is the equivalent of **\$650,000 per year** in reduced payments for interest and principal.



"Our tax dollars at work and money well-spent!"
- BROOKVILLE BRANCH PATRON



REVENUES		
Public Library Fund	\$16,707,367	
Property Taxes	\$10,656,893	
Use of Reserves	\$2,937,635	
Intergov. Receipts	\$1,679,889	
Contributions	\$264,676	
Patron Fines & Fees	\$262,787	
Miscellaneous	\$251,951	
Earnings on Investments	\$197,113	
Services - Other Entities	\$59,578	
TOTAL REVENUES		\$33,017,889



EXPENSES		
Salaries	\$15,814,913	
Benefits	\$5,674,517	
Library Materials	\$3,903,798	
Repair & Maintenance	\$2,874,881	
Other	\$1,384,539	
Fixed Assets	\$1,188,007	
Professional Fees	\$924,491	
Utilities	\$680,455	
Supplies	\$572,288	
TOTAL EXPENSES		\$33,017,889

Strong SUPPORT FROM OUR COMMUNITY

The Dayton Metro Library Foundation's mission is to enhance and expand the excellence of the Library. Funds donated to the Foundation support education, workforce development, facility upgrades, technology and access. In 2019, the DML Foundation focused support on expanding the Career Adventures program and making the Felix and Fiona Third Grade Reading Initiative a reality. Key support also went to the Trace Your Roots exhibit, a traveling Storybook Dollhouse exhibit, and A NOVEL NIGHT at the Southeast Branch Library. DML Foundation provided funding for the Grand Opening celebrations, Teen Literacy Outreach, the Adult Career & Learning Expo, and enhancements to the Northwest Branch Library's conference room. Please review the DML Foundation's Impact Statement to acknowledge and thank all the donors who made this work possible. To learn more about the Foundation, visit DaytonMetroLibrary.org/Foundation.



DAYTON METRO LIBRARY
Foundation



DAYTON METRO LIBRARY
Friends

The Friends of the Dayton Metro Library believe that libraries are integral to a healthy community. The Friends support the Library through passionate volunteerism and through their Book Sales, which generate funds to support special projects, including Summer Challenge, the Poetry Contest, and Teen creativity competitions. In 2019, the Friends hosted Book Sales at the Miamisburg, Northwest, and West Carrollton Branch Libraries to not only encourage support of the Friends, but also invite visitors to explore the new Libraries. To learn more about the Friends, or to become a member, visit DaytonMetroLibrary.org/Friends.

Thank You TO THE GENEROUS DONORS WHO PROVIDED DIRECT SUPPORT TO THE DAYTON METRO LIBRARY IN 2019.

While most donations are gifted through the DML Foundation, the Library was pleased to be the direct recipient of grant funding for special projects in 2019. We recognize the generosity of the State Library of Ohio, with funding from the Institute of Museum and Library Services, PNC Bank, the Vectren Foundation, the Jack W. and Sally D. Eichelberger Foundation, the Daniel Cooper Chapter of the DAR, the Montgomery County Chapter of the Ohio Genealogical Society, and the Oak Creek South Garden Women's Club.



DAYTON
METRO
LIBRARY





DAYTON
METRO
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Thank You TO OUR **2019 BOARD OF TRUSTEES**

Thank you to the **Dayton Metro Library Board of Trustees** whose oversight helped ensure fiscal responsibility while the Library expanded and enhanced programming and facilities to meet the needs of the community.

OUR 2019 BOARD OF TRUSTEES:

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